

WERPATIENTS legal disclaimer

Legal Disclaimer WERPATIENTS

Version 15th January 2026.


You can control your privacy policy with one click

Allows to keep your data in the system (yes/no)

When you use our services, you're trusting SUNSHINEOXYGEN S.L. with your information. We understand this is a big responsibility and we do work hard to protect your information and put you in control. We use data to build better services.

Admin Contact

For privacy, account, or safety concerns:

 hi@sunshineoxygen.com



WhatsApp: +34 679 926 957

Postal address available upon request.

1.WERPATIENTS IS AN MVP, therefore:

Disclaimer of Warranty:

This MVP is provided "as is" and without any warranty or condition, express, implied, or statutory. We specifically disclaim any implied warranties of merchantability, fitness for a particular purpose, non-infringement, and accuracy.

Testing and Experimental Nature:

This MVP is in the testing and experimental phase. It may contain errors or inaccuracies, and its functionality may change without notice. Users are advised to use caution and not rely solely on the information provided by the MVP for critical decision-making.

Not a Substitute to Professional Advice:

The information provided by this MVP is not intended to replace the advice of healthcare professionals. Users should consult with qualified healthcare professionals for medical advice, diagnosis, or treatment.

weRpatients is not an emergency service. Do not rely on it in urgent medical, psychological, or safety situations. If you are in danger, contact local emergency services immediately.

Data Security and Privacy:

While we take measures to protect user data, the security of information transmitted through the MVP cannot be guaranteed. Users are advised to exercise caution and not submit sensitive or personally identifiable information.

Limited Liability:

In no event shall SUNSHINEOXYGEN S.L. be liable for any direct, indirect, incidental, consequential, special, or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data, or other intangible losses resulting from the use of or inability to use the MVP.

Compliance with Laws:

Users are responsible for compliance with all applicable laws and regulations when using this MVP. SUNSHINEOXYGEN S.L. disclaims any liability arising from the user's failure to comply with such laws and regulations.

Feedback and Suggestions:

Users are encouraged to provide feedback and suggestions regarding the MVP. However, SUNSHINEOXYGEN S.L. makes no commitment to implement any feedback or suggestions, and users agree that any such submissions are voluntary and non-confidential.

Termination of Access:

SUNSHINEOXYGEN S.L. reserves the right to terminate or suspend access to the MVP at any time, with or without cause and with or without notice.

Important!

This app has a free trial period for the user though, the data included in this support is used for purposes of achieving sustainability of healthcare and to the humanization of the patient, thus at some point data can also have a commercial value conveying the relationship between platform and user a commercial transaction, regulated by both privacy & consumers laws.

2. Terms of use

Hello and welcome to the WERPATIENTS community.

Introductory Paragraph — Terms of Use

By registering, accessing, or using the WERPATIENTS App, you agree to these Terms of Use and to comply with all rules and policies that govern this platform, operated by SUNSHINEOXYGEN S.L., including our Privacy Policy and Data Protection principles. WERPATIENTS provides users with a secure digital environment that offers real-time, geolocated alerts on environmental health risks and non-clinical wellness tips, as well as access to a community of people, caregivers, caretakers, and healthcare professionals who may interact and share content such as images, comments, podcasts, and meetings organized around specific health interests and conditions, always under respectful and responsible conduct. Some functionalities, including video calls and content uploads, require camera and storage permissions. You are responsible for any content you share and for maintaining the confidentiality of your credentials, and you confirm you hold all necessary rights to the content you publish. WERPATIENTS does **not** provide medical advice or diagnosis, nor does it replace professional healthcare; any decisions regarding your health should be made in consultation with qualified medical professionals. Alerts and information provided may not always be error-free, uninterrupted, or complete, and SUNSHINEOXYGEN S.L. is not liable for direct or indirect damages arising from the use or inability to use the App, to the maximum extent permitted by law. All intellectual property rights related to the App, its software, design, branding, and databases belong to SUNSHINEOXYGEN S.L. or its licensors and may not be used without prior written authorization. Only individuals aged 18 or older may create an account, and SUNSHINEOXYGEN reserves the right to suspend or delete accounts that violate these Terms, community rules, or applicable law. The App is continuously evolving and we may modify, suspend, or discontinue any part of it for operational reasons; any significant changes to these Terms will be communicated to you, and continued use of the App implies acceptance of such updates. By joining WERPATIENTS, you acknowledge that anonymized and aggregated data may be used to improve our services and support healthcare research. These Terms are governed by the laws of Spain and, where applicable, European Union regulations, and any dispute shall be submitted to the competent courts of Girona, Spain, unless mandatory laws state otherwise. If you do not agree with these Terms, you must discontinue the use of the App and request the deletion of your account and associated personal data at any time by contacting us at hi@sunshineoxygen.com.

Features and Purpose of the App

WeRpatients uses environmental and satellite-based information to provide a contextualized user experience, helping you stay aware of external conditions that may affect your lifestyle and overall well-being. By processing environmental signals such as climate and pollution data together with the preferences you voluntarily provide in the App, we aim to deliver

relevant alerts and wellness guidance in real time. This information is intended to support your personal decision-making and daily self-care; it is informational only and does not replace or constitute professional medical advice, diagnosis, or treatment. We continuously strive to ensure that the information provided is genuine, trustworthy, and regularly updated. Satellite and environmental data do not directly identify you as an individual, and are only used to enhance your experience within the platform in accordance with these Terms and our Privacy Policy.

The following permissions are required for use app

Camera permissions-for join a video event and video call.

Storage permissions-for post a video and image.

An open community of people, healthcare professionals, caretakers and caregivers, where you can share and open discussion about preferred pathologies on WERPATIENTS keeping your confidential identity through a nickname and avatar.

With a single purpose to empower the people of the future to capacitate them to understand their health conditions and to be able to decide from a position of knowledge we launch this people community with interest in environmental health risks and their prevention.

We are SunshineOxygen, a new healthtech concept committed with the progress of health vehiculized by technology and focused on the humanization of the patient. These Terms govern your use of WERPATIENTS, SUNSHINEOXYGEN S.L. products and services, technologies and software that we offer (SUNSHINEOXYGEN S.L. products or products), except where we expressly state that conditions other than these apply. These Products are provided to you by SUNSHINEOXYGEN S.L.

We do not charge you for the use of WERPATIENTS or the rest of the products and services that are included in these Conditions during the first 7 days in the freemium period, after which we do ask you for a symbolic monthly fee. Therefore, companies and organizations pay us to show you advertising about their products or services. By using our Products, you agree that we will show you advertisements that we consider relevant to you and your interests. We use your personal data when determining which ads we show you.

We do not share any information with them that directly identifies you (such as your name, email address or other contacting information), unless you give us specific permission. Instead, advertisers provide us with information, such as the type of audience they want to reach with their ads, and we show them to people who may be interested in them. We also provide advertisers with reports on their advertising performance so they know how people are interacting with their content. See Section 2 below for more information on this.

Our Data Policy details how we collect and use your personal data to personalise your experience and to determine some of the ads you see and to be able to offer the rest of the services described below. In WERPATIENTS settings you can also check the privacy options you have at your disposal whenever you want to determine how we use your data.

1. The services we offer

Our goal is to give people the possibility of creating communities around their different health conditions of interest, share information and empower people to be able to understand, manage and be able to take informed decisions about their healthcare conditions of interest and we offer you the cross-border products and services described below:

We provide you with a personalized user experience:

- **We provide personalised user experiences on WERPATIENTS, that can help to empower the people of the future.**
- **We connect you with a health community of people, caretakers, caregivers and healthcare professionals and care services that might be of your interest:**
in order to help you to be informed and understand day by day more and more the health condition of interest that you have or you are dealing with as a professional and caretaker or caregiver.
- **We protect and support our community with our administrator account that avoids out of place behaviors.**
- **We update our cutting-edge technologies (i.e. “My environment” functionality) to offer safe and functional services ad-hoc to all populations.**
- **We give you access to a shared community with interest in a health information platform where you can share contents about what is interesting or important for you.**
- **We help you discover up-to-date health and similar content, products and services that may interest you.**
- **We put you in contact with top rated community members that can bring their own opinions and point of views of your healthcare condition.**
- **We conduct studies to find ways to improve healthcare and improve products and services involving public-private partnerships.**
- **We might alert you in situations of environmental and other risks for health you might be exposed to.**
 - **We might alert you in environmental health risks whether they can represent Extreme, high, moderate or low risk for you, considering the information you have introduced in the registering process.**
 - **We give you tips for people considering what you can do in certain situations, therefore any of our advice or suggestions are not medically proved and need the supervision of a healthcare professional if you have any doubts.**
 - **All what we do is to empower you to take your own decisions, with genuine and trustworthy information and advice.**

2. Your commitments to WERPATIENTS and our community

We make these services available to you and others in order to fulfill our purpose. In return, you commit to the following with us:

- **Who can use WERPATIENTS:**
 - 1) People
 - 2) Healthcare professionals
 - 3) caretakers
 - 4) caregivers
 - 5) Others: people interested in a certain health condition.

• You cannot use WERPATIENTS in the following cases:

1) Under 18 years of age.

2) We have disabled your account previously for not accomplishing our Terms and Policies.

3) Applicable law prohibits you from accessing our products, services and software.

• Do not share your password or give other people access to your WERPATIENTS account, or transfer your account to them (without our permission).

• SUNSHINEOXYGEN S.L. reserves the right to delete your account even if we consider it to be an improper or fraudulent use or for not accomplishing our Terms and Policies.

•Intellectual property, you have your rights for the property contents that are yours as we do have the intellectual property of our contents, thus if you consider sharing any of our content you need our previous written consent. Please address to hi@sunshineoxygen.com to ask for content approval.

3. How we do fund our services

We do ask for a minimum monthly fee after the freemium period of 7 days to cover the alert system and the information on a real-life basis for you, to keep your user experience personalised.

Payments are handled by Apple or Google. Subscriptions renew automatically unless cancelled. You can manage or cancel subscriptions in your Apple ID settings or your Google account settings.

Thus, instead of paying the rest of the products and services we offer, by using WERPATIENTS you agree that we may show you advertisements from SUNSHINEOXYGEN S.L. healthcare company services and products and other organizations previously validated by SUNSHINEOXYGEN S.L. that might advertise their healthcare related services and products. We use your personal data, such as information about your activity and your interests, to show you the most appropriate health related ad-hoc services and products. We protect your privacy data. We do not share information that directly identifies you (data such as your name or email address, which can be used to contact you or to identify who you are), unless you give us specific permission to do so. We also provide advertisers with reports on their advertising performance. We provide advertisers with general demographic and geoclustered data and interest information. We collect and use your personal data to offer you the services mentioned in this disclaimer. In accordance with the General Data Protection Regulation, you have the right to access your data, rectify it, obtain its portability and **if considered “delete your account” therefore deleting consequently all your data.**

Apple Disclaimer: This agreement is between you and SunshineOxygen, not Apple. Apple is not responsible for the app or its content and has no support obligations.

Google Disclaimer: This agreement is between you and SunshineOxygen, not Google. Google is not responsible for the app or its content and has no support obligations.

You can contact us at hi@sunshineoxygen.com or our company WHATSAPP: +34 679 926 957.

3. Privacy Policy.

App-Store Compliant: Wellness & Lifestyle Data

Last update: 26 / 10 / 2025

This Privacy Policy explains how **SunshineOxygen** (“we”, “the App”, “the Service”) collects, uses, stores, and protects the personal data of users (“you”, “user”, “member”) who access our digital mental wellness application that offers environmental risk geolocation, community features, user content sharing (images, audio, meetings), and social interactions.

Our mission is to promote **well-being and lifestyle awareness**, not to provide medical advice or diagnose any condition.

Data Controller

Entity name: SunshineOxygen

Address: Carretera de Camós 95, 17834 Camós, Girona, Spain

Contact email: hi@sunshineoxygen.com

Compliance: **GDPR** & applicable Spanish legislation.

Personal Data We Collect

Category	Examples
Identification data	username, email, nickname, profile photo (optional), date of registration
Wellness & lifestyle information	topics of interest, mood tracking, participation in wellness-related groups
Geolocation data	location only if you grant permission, to provide environmental risk alerts
Usage data	interactions in the community, messages, content uploaded, app activity logs

Cookies / technical data analytics identifiers, device info (see Cookie Policy)

👉 You choose what to share.

👉 We do **not** collect medical records or professional clinical data.

Purpose & Legal Basis

Purpose	Legal Basis
Running your account and enabling app functionalities	Contract performance
Sending lifestyle-related environmental alerts	Consent
Group segmentation based on interests / well-being topics	Consent
Platform security, analytics, and quality improvement	Legitimate interest
Optional marketing communications	Consent

Environmental & Geolocation Data

WeRpatients uses environmental information, including satellite-based data, to provide you with contextual insights about factors such as climate, pollution, and other environmental conditions that may influence your lifestyle and well-being. This information helps us tailor your experience, ensuring that you stay informed with genuine, trustworthy, and continuously updated alerts about what is happening around you. Satellite and environmental data are processed in a way that does not directly identify you; instead, they are combined with the preferences you choose to share in the App to offer relevant wellness guidance. These alerts are informational and are not intended to replace professional medical advice or clinical decision-making.

Sensitive Data Notice

We do **not** request or process clinical or medical diagnostic information.

Any wellness information you optionally provide is handled with **high confidentiality** and based on your **explicit consent**.

Sharing & International Transfers

We may share data only with:

- Service providers (hosting, analytics, moderation) under GDPR Article 28 contracts

If transfers occur outside the EEA, we implement **Standard Contractual Clauses** or equivalent safeguards.

We do not sell your data.

Data Retention

- Data retained while the account is active
- Upon deletion request → **erasure or irreversible anonymization**
- Shorter retention for geolocation / lifestyle data following minimization principles

Your Rights

You may exercise your GDPR rights:

- Access, Rectification, Deletion
- Restriction, Objection
- Portability
- Withdraw consent any time

 Contact: hi@sunshineoxygen.com

You may also contact the **AEPD** (Spanish Data Protection Authority).

Security

Our systems are designed in line with SOC 2 and ENS security controls (access control, monitoring, and incident response). Health-related data is handled with safeguards consistent with HIPAA principles, where applicable.

We apply **technical and organizational protection measures**, including:

- Encryption
- Access control
- Privacy by design & default
- Special care for geolocation and wellness-related information

Children

The App is **not for users under 18** (or local age of consent).
If minors' data is detected, we delete it quickly.

Changes

We may update this policy as features evolve.
We will notify you of **significant changes**.

4. Data Policy.

WERPATIENTS is an app property of SUNSHINEOXYGEN S.L., constituting a social media likewise site and community— including but not limited to blogs, Facebook, Twitter, YouTube pages, and online story-sharing forums — and look forward to any comments, stories, and experiences you want to share.

We make reasonable efforts to monitor participation to ensure that you stay on topic, are courteous, and avoid making offensive comments. Please remember that information posted on any of our WERPATIENTS app shouldn't be considered medical advice and shouldn't replace a consultation with a healthcare professional. The community aims to establish contact and share experiences between peers, healthcare professionals, caretakers and caregivers that want to contact other members with interest in the same pathology. Besides, a unique purpose of sharing information between community members is pursued, in order to help to empower the people of the future to help him to be able to self care and manage his own health condition.

Please be aware that once you post something online, there's the potential for thousands (or hundreds of thousands) of people to read your words, even years from now. Even online sites or applications (“apps”) that are considered “private” or “closed” could be using or sharing data that it collects from you. As a result, we suggest that you exercise caution when posting medical information on our social media sites in turn WERPATIENTS community and that you not disclose personal identifiable information like your medical record number, financial information, etc.

Legal Disclosure:

The opinions and or views expressed on WERPATIENTS app social media likewise site and community property of SUNSHINEOXYGEN S.L. , including, but not limited to, blogs, Facebook, Twitter, and YouTube pages, represent the thoughts of individuals and online communities, and not those necessarily of WERPATIENTS app property of SUNSHINEOXYGEN S.L. or any of its corporate affiliates or any of their respective directors, officers, employees, research staff, medical staff, or members of its respective board of directors. The opinions and views expressed on the app platform do not in any way reflect the views of the site they are posted on, other sites affiliated with the site, the staff involved with maintaining the site, or any members of the site.

While WERPATIENTS app property of SUNSHINEOXYGEN S.L. makes reasonable efforts to monitor and/or moderate content posted on its WERPATIENTS app, we do not moderate all comments and cannot always respond in a timely manner to online requests for information as unique administrators of WERPATIENTS app.

WERPATIENTS app property of SUNSHINEOXYGEN S.L. reserves the sole right to review, edit, and/or delete any comments it deems are inappropriate. Comments including but not limited to the following may be deleted or edited by the administrator moderators:

- abusive or hurtful comments about a blogger or another participant
- off-topic and redundant comments (this includes promotion of events, groups, pages, Web sites, organizations, and programs not related to or affiliated with the community)

- comments that use foul language or "hate speech" (for example, including but not limited to racial, ethnic, or gender bashing language)
- personal attacks or defamatory statements or comments (i.e., making negative personal or untrue comments about a participant), instead of just criticizing his/her posting, opinion, or comments
- comments that violate the privacy of our people and their families

Information posted on one of our sites is not intended to be medical advice and should not be considered medical advice, nor is it intended to replace consultation with a qualified physician or other health care provider.

All links to other Websites found linked from WERPATIENTS app property of SUNSHINEOXYGEN S.L. social media sites are provided as a service to community members, but such linkage does not constitute endorsement of those sites by WERPATIENTS app property of SUNSHINEOXYGEN S.L., and as such we are not responsible for the content of external Web sites.

By submitting content to any of WERPATIENTS app property of SUNSHINEOXYGEN S.L. social media sites, you understand and acknowledge that this information is available to the public, and that WERPATIENTS app property of SUNSHINEOXYGEN S.L. may use this information for internal and external promotional purposes and fundraising purposes. Please note that other participants may use your posted information beyond the control of WERPATIENTS app property of SUNSHINEOXYGEN S.L.. If you do not wish to have the information you have made available via this site used, published, copied, and/or reprinted, please do not post on this page.

Important Note: The information presented in this web site is not intended to diagnose health problems or to take the place of the professional medical care provided by your doctor.

Contacting us via e-mail or any other means is not a substitute for medical care.

Please read this agreement entirely and carefully before using this web site or attempting to contact us via e-mail. By using the site or e-mail form, you agree to be bound by the terms and conditions below. If you do not wish to be bound by these terms and conditions, you should not use the site or contact us via email.

Use of Medical Information

The information and reference materials contained here are intended solely for the general information of the user. It is not to be used for diagnostic or treatment purposes, but rather for discussion with the people's own physician. All visitors to the site agree to read and abide by the complete terms of this agreement.

Legal Disclaimers

- this site does not constitute an attempt to practice medicine
- use of the site does not establish a doctor-patient relationship
- individuals should consult a qualified health care provider for medical advice and answers to personal health questions
- while the site attempts to be as accurate as possible, it should not be relied upon as being comprehensive or error-free

- e-mail inquiry does not serve as a means of communicating a request for diagnostic information or treatment and is not a substitute for the people to directly schedule an appointment for care
- This web site reserves the right to change its disclaimer or privacy policy, so users should review these periodically.

Medical Advice

The information posted here by SUNSHINEOXYGEN S.L. is not to be considered medical advice and is not intended to replace consultation with a qualified medical professional. We do not answer specific medical questions on this site or via e-mail.

Disclaimer of Liability

The user of weRsunshiners app assumes all responsibility and risk for the use of this app site. Under no circumstances shall SUNSHINEOXYGEN S.L. or its employees or its affiliates or anyone else involved in creating or maintaining this app be liable for any DIRECT, INDIRECT, INCIDENTAL, SPECIAL or CONSEQUENTIAL DAMAGES, or LOST PROFITS that result directly or indirectly from the use or inability to use the web site and/or any other web sites which are linked to this site – or that result directly or indirectly from mistakes, omissions, interruptions, deletion of files, viruses, errors, defects, or any failure of performance, communications failure, theft, destruction or unauthorized access.

In states which do not allow some or all of the above limitations of liability, liability shall be limited to the greatest extent allowed by law.

Disclaimer of Endorsement

Reference to any products, services, hypertext link to the third parties or other information by trade name, trademark, supplier or otherwise does not constitute or imply its endorsement, sponsorship or recommendation by SUNSHINEOXYGEN S.L. or its employees or those of its affiliates. They are for convenience only.

What kind of information do we collect?

We must process your information in order to provide you with SUNSHINEOXYGEN S.L. Products. The type of information we collect depends on how you use our Products. You can obtain information on how to access the information we collect and how to delete it addressing hi@sunshineoxygen.com

Things that you and others do and provide

Information and content that you provide us. We collect the content, communications and other data that you provide when you use our Products, for example, when you register for an account, create or share content, and send messages to or communicate with other people. This information may correspond to data included in or related to the content you provide (for example, metadata), such as where a photo was taken or the date a file was created. It can also include the content that you see through the functions that we make available to you, such as the camera, so that we can take actions such as suggest masks and filters that you may be interested in, as well as give you tips on how to use portrait mode. Our systems automatically process the content and communications that you and other people provide to analyze the context and what they include in relation to the purposes described below. Learn more about how to control who can see the content you share.

Data from special categories: You can choose to provide information in the fields of your WERPATIENTS profile or important events about your religious or political opinions, indicating what your interests or aspects related to your health are. This and other information (such as ethnic or racial origin, philosophical beliefs or trade union membership) is subject to special protection under EU law.

Networks and connections. We collect information about the people, pages, accounts, hashtags and groups you are connected to and how you interact with them on our Products, for example the people you communicate with the most or the groups you are a part of. We also collect contact information if you choose to upload, sync, or import it from a device (such as an address book, call log, or SMS history). We use this data for purposes such as suggesting proper products for you, as well as for the purposes listed below.

Your use. We collect information about how you use our Products, such as the types of content you view or interact with, the features you use, the actions you take, the people or accounts you interact with, and the time, frequency, and duration. of your activities. For example, we record when you are using and when you last used our Products, and what posts, videos and other content you see on our Products. We also collect information about how you use features like our camera.

Information about transactions carried out in our Products. If you use our Products to make purchases or other financial transactions (for example, when you buy something in the app services offer or make a donation to our foundation), we collect data about those purchases or transactions. That data includes payment information, such as your credit or debit card number and other card information, as well as account and authentication details, and billing, shipping, and contact details.

The activity of other users and the information they provide about you. We also receive and analyze content, communications and information that other people provide to us when using our Products. This data may include information about you, such as when other people share or comment on a photo of you, send you a message, or upload, sync, or import your contact information.

Device information

As described below, we collect information from the computers, telephones, online televisions and other internet-connected devices that you use and that are integrated with our Products, and we combine it across the different devices that you use. For example, we use the information we collect about your use of our Products on your phone to improve the personalization of content (including ads) or the features you see when you use our Products on another device, such as a laptop or tablet, or in order to detect if you have taken any action in response to an advertisement that we have shown you on your phone or other device.

The data we collect from these devices includes the following:

Device characteristics: information such as operating system, hardware and software version, battery charge level, signal strength, available storage space, browser type, application or file types and names , and plugins.

Device operations: information about the operations and behaviors performed on the device, such as putting a window in the foreground or background, or mouse movements (allowing you to distinguish humans from bots).

Identifiers: unique identifiers, device and other identifiers (for example, of games, applications, or accounts you use), and family device identifiers (or other identifiers that pertain exclusively to the Products of SUNSHINEOXYGEN S.L. companies and are linked to the same account or the same device).

The products of SUNSHINEOXYGEN S.L. company

The products of the SUNSHINEOXYGEN S.L. company are collectively the WERPATIENTS products and other products provided by the SUNSHINEOXYGEN S.L. company that are subject to a separate and independent terms of service and privacy policy, such as the websites, products or applications of SUNSHINEOXYGEN S.L., and approved vendor parties for the company like Zoom.

Device signals: Bluetooth signals and information about nearby beacons, cell towers, and access points to Wi-Fi networks.

Device configuration data: information that you allow us to receive by activating the corresponding configuration on the device, such as access to the GPS location, the camera and the photos.

Network and connections: information such as the name of the mobile phone operator or internet provider, language, time zone, mobile phone number, IP address, connection speed and, in some cases, information about other devices that are nearby or on your network to help us, for example, to transmit a video from the phone to the television.

Cookie data: data from the cookies stored on the device, including their settings and identifiers. Learn more about how we use cookies in the WERPATIENTS Cookie policy.

Information held by partners

Advertisers, app developers, and publishers can submit information to us through the WERPATIENTS or SUNSHINEOXYGEN S.L. business tools they use, including our social

plugins (such as the "Like" button), WERPATIENTS login, our SDKs and APIs, or the WERPATIENTS pixel. These partners provide us with information about the activities you carry out off the platform, including information about the device you use, the websites you visit, the purchases you make, the advertisements you see and the way you use their services, whether you have a WERPATIENTS account or have you logged into it, as if not. For example, a game developer could use our API to tell us which games you play in, or a company could tell us about a purchase you have made from their store. Likewise, we receive information about the actions and purchases you make on and off the internet by external data providers who are authorized to transfer your information to us.

Partners receive your information when you visit or use their services, or through third-party partners they work with. In order for them to provide us with any type of information, we require that all partners have legitimate rights to collect, use and share your data.

About the types of partners that provide us with data.

That is, the companies whose ads you see are likely using a list of people provided to them by third parties that they collaborate with to power their marketing efforts.

Companies that advertise on WERPATIENTS are required to have the necessary rights and permissions to use this information, as explained by our personalized audience conditions, which companies must accept. To learn more about the factors that influence the ads you see and to control your experience with ads, visit Ads preferences in your WERPATIENTS account.

How do we use this information?

We use the information available to us (in accordance with the decisions you make) as described below to provide the WERPATIENTS and SUNSHINEOXYGEN S.L. Products and related services described in the WERPATIENTS Terms. We use this data for the following:

Provide, personalize and improve our Products.

We use the information we have to offer you a personalised user experience, as well as to alert accordingly. We use your information to our Products, as well as to personalize the

functions and content (including advertisements, the news section, WERPATIENTS Alerts) and provide suggestions (such as groups or events that can interest you, or topics that you may want to follow) both inside and outside our Products. In order to create personalized Products that are unique and relevant to you, we use your connections, preferences, interests and activities based on the data that we collect and that you and others provide us (including data from special categories that you decide to provide and for which you give us your explicit consent), as well as the way in which you use and interact with our Products and the people, places or things with which you connect and in which you show interest, both inside and outside our products.

Provide measurements, analysis and other services for companies.

We use the information we have (including the activity you carry out outside of our Products, such as the websites you visit and the advertisements you see) to help advertisers and other partners measure the effectiveness and distribution of your advertisements and services, as well as to help you understand what types of people use your services and how they interact with your websites, applications and services.

Promote safety, integrity and protection.

We use the information we have to verify accounts and activities, combat harmful behavior, detect and prevent spam and other negative experiences, preserve the integrity of our Products, and promote security both inside and outside of WERPATIENTS and SUNSHINEOXYGEN S.L. Products. For example, we use this data to investigate suspicious activity or violations of our conditions and policies, or to detect if a person needs help.

Communicate with you.

We use the information at our disposal to send you marketing messages, introduce you to our Products and inform you about our policies and conditions. We also use it to respond to you when you contact us.

Conduct research and innovate for the sake of social welfare.

We use the information we have (including that of the research partners we work with) to carry out and support research and innovations related to general social welfare, advances in the field of technology, and the interest, the public health and welfare. For example, we can analyze the information we have on migration patterns during an emergency situation to assist with humanitarian aid initiatives.

How is this information shared?

Your information is shared with others in the following ways:

In WERPATIENTS or SUNSHINEOXYGEN S.L. Products

People and accounts with whom you communicate and share information

When you communicate and share information using our Products, you choose the audience that can see what you share. For example, when you post something on WERPATIENTS, you select the audience for the post (pathology group), which can be a pathology community, or a custom list of people with whom you establish a one on one chat or virtual call, or the “my angel” option that you select. Similarly, if you communicate with people or companies they can see the content you send. Members of your network can also see the actions you take on our Products, such as how you interact with ads and sponsored content. We also allow other accounts to see who has viewed your posts or publications.

Content that others share or re-share about you

Information about your "Active" status or your presence in our Products

There are signs that tell people who are part of your networks if you are active on our Products, including if you are currently active on WERPATIENTS, or when was the last time you used our Products.

Third-party applications, websites and integrations in our Products or that use our Products

When you decide to use third-party applications, websites or other services that use or are integrated into our Products, these platforms may receive information about your posts or the content you share.

New owner.

If ownership or control of all or part of our Products or their assets changes, we may transfer your information to the new owner.

With external partners

We collaborate with partners who help us provide and improve our Products, or who use WERPATIENTS or SUNSHINEOXYGEN S.L. business tools to grow their business. Thanks to them we can manage our companies and provide free services to people around the

world. Similarly, we place strict restrictions on how our partners can use and disclose the data we provide. These are the types of third-party partners with whom we share information:

- Partners who use our analytics services.
- Advertisers.
- Measurement partners.
- Partners offering goods and services on our Products
- Service providers.
- Researchers and academics.
- Compliance with legal requirements or requests from police authorities

What is the dynamics of working together for WERPATIENTS and Sunshineoxygen companies?

WERPATIENTS and SUNSHINEOXYGEN S.L. share infrastructure, systems and technology with other SUNSHINEOXYGEN S.L. companies in order to provide you with an innovative, appropriate, consistent and secure experience on all SUNSHINEOXYGEN S.L. company Products that you use. Likewise, we process information about you in all SUNSHINEOXYGEN S.L. companies for these purposes, as permitted by applicable legislation and in accordance with their conditions and policies. Our job is also to understand how people use the products of SUNSHINEOXYGEN S.L. companies and how they interact with them. For this purpose, for example, we collect information about the number of unique users on different products of SUNSHINEOXYGEN S.L. companies.

What is the legal basis on which the data processing is based?

We collect, use and share the data we have as described below:

As necessary to comply with our WERPATIENTS Terms of Use.

In accordance with your consent (which you can revoke at any time through the WERPATIENTS settings).

As necessary to comply with our legal obligations.

To protect your vital interests and those of other people.

As necessary for the public interest.

As necessary to fulfill our own (or others) legitimate interests, including our interest in offering an innovative, personalized, safe and profitable service to our users and partners, unless your interests or fundamental rights and freedoms require data protection. Personal prevail over them.

How can you exercise your rights under the GDPR?

In accordance with the General Data Protection Regulation, you have the right to access your data, rectify it, obtain its portability and delete it. Find out more about these rights and see how you can exercise them in WERPATIENTS settings. In addition, you have the right to object to the processing of your data and to restrict the scope of this practice, which includes:

The right to object to the processing of your data for direct marketing purposes. You can exercise this right through the link "delete account" that appears in marketing communications.

The right to object to the processing of your data when we carry out a mission in the public interest or the legitimate interests of ourselves or a third party. You can exercise this right on WERPATIENTS and SUNSHINEOXYGEN S.L..

Data retention and account deactivation and deletion

We store data until it is no longer needed to provide you with our WERPATIENTS or Sunshineoxgyen Products and services, or until your account is deleted, whichever comes first. The need for the data is determined on a case-by-case basis and is based on factors such as the nature of the data, the reason for collection and processing, and the applicable legal or operational retention needs.

When you delete your account, we delete the content you've posted, like your photos and status updates, so you won't be able to retrieve that information later. On the other hand, the information about you that other people have shared will not be deleted, since it is not part of your account. If you don't want to delete the account, but want to stop using the Products for a while, you "unsubscribe" to products and services. **You can delete your account whenever you want from the WERPATIENTS settings by clicking at "delete account" at My Profile.**

How do we respond to legal requirements or prevent damage from occurring?

We access your information, preserve it and share it with regulatory bodies, law enforcement authorities or other parties in the following cases:

- In response to a legal requirement if we believe in good faith that the law requires us to do so. We may also act in response to legal requirements if we believe in good faith that the legislation of a particular jurisdiction requires such a response, affects users in that jurisdiction, and is consistent with internationally recognized standards.
- If we believe in good faith that it is necessary to detect, prevent and address fraud, unauthorized use of the Products, violations of applicable conditions or policies, as

well as other harmful or illegal activities; to protect us (including our rights, our property or our Products), as well as to protect you or others; also as part of regulatory investigations or inquiries; and to avoid death or imminent physical injury.

- We may access the information we receive about you (including information on economic transactions related to purchases made with WERPATIENTS) and preserve it for an extended period in the event that it is subject to a legal requirement or obligation, a government investigation or investigations related to possible infractions of our policies or conditions, or to avoid damages. We may also retain information about accounts that have been deactivated for violating our conditions for a minimum of one year in order to prevent the repetition of abusive behavior or violations of our conditions.

How do we operate and transfer data as part of our global services?

We use standard contractual clauses approved by the European Commission and follow the adequacy decisions of the European Commission on certain countries, as appropriate, regarding the transfer of data from the EEA to the United States and other countries.

What is a standard contractual clause?

As part of a global organization, WERPATIENTS and SUNSHINEOXYGEN S.L. operates both within and outside the European Economic Area (the “EEA”) and we may transfer your data from the EEA to process it in a territory outside the EEA that does not have the same legal levels of protection for data that the EEA. When we do, we use standard contractual clauses approved by the European Commission

(https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en) to ensure that your data has equivalent levels of protection. You can request a copy of the standard contractual clauses that we have signed with the entity that processes your data; To do this, “contact us” (note that certain commercial information may be hidden) or send us an email to hi@sunshineoxygen.com.

¿How will we notify the changes that occur in this policy?

We will send you a notification before making changes to this policy so that you can review the changes and decide if you want to continue using our Products.

“Contact us”

¿Where can you address your questions?

The data controller responsible for the processing of your information is
SUNSHINEOXYGEN S.L. , with whom you can contact through the Internet by postal mail at
the address:

SUNSHINEOXYGEN S.L.
c/ Mas les Mimoses, nº 95 Camos
17834
Girona (Spain)

Contact the data protection additional information requests at: hi@sunshineoxygen.com and
whatsapp: +34 679 926 957.

You also have the right to lodge a complaint with the competent SUNSHINEOXYGEN S.L.
supervisory authority, the Spanish data protection commissioner or your local supervisory
authority.

5.Cookies Policy.

This Cookies Policy explains how **SunshineOxygen** (“we”, “our”, “the App”) uses cookies and similar tracking technologies to operate, improve, and secure our digital wellness application.

We are committed to transparency and respecting your privacy preferences.

What are cookies?

Cookies are small text files stored on your device that allow us to:

- Remember your preferences
- Improve your user experience
- Understand how the App is used
- Enhance performance and security

We may also use **SDKs**, **pixels**, and **device identifiers**, which function similarly to cookies in mobile applications.

Cookies and other storage technologies

As stated cookies are small pieces of text that are used to store information in web browsers. Therefore, they allow us to store and receive identifiers and additional information on computers, telephones and other devices. Other technologies, including data that we store on your web browser or device, identifiers associated with your device, and other software, are used for similar purposes. For the purposes of this policy, all these technologies are called “cookies”.

We use cookies in the following cases: if you have a weRpatients account, use Sunshineoxygen products (including our website and applications) or visit other websites and applications that use Sunshineoxygen products (including the "Like" button or other Sunshineoxygen technologies). Cookies allow WeRpatients to offer its products to you and help us understand the information we receive about you, including data about your use of other websites and applications, regardless of whether or not you are registered or logged in.

This policy describes our use of cookies and the options available to you. Unless otherwise indicated in this document, we will treat the data we collect through cookies in accordance with the WeRpatients Data Policy.

Why do we use cookies?

Cookies help us provide, protect and improve Sunshineoxygen products; allowing us to personalize content, tailor ads and measure performance, and provide greater security. These include session cookies, which are deleted when you close the browser, and persistent cookies, which remain in the browser until they expire or you delete them. Although the cookies we use may change in certain circumstances as we improve and update Sunshineoxygen products, we use them for the following purposes:

Authentication

We use cookies to verify your account and determine if you are logged in, in order to help you access Sunshineoxygen products and show you the appropriate features and experience. Cookies also help us remember your browser so that you do not have to constantly log in to Sunshineoxygen and can do so easily through third-party websites and applications.

Security and integrity of websites and products

We use cookies to protect your account, your data, and Sunshineoxygen products.

We also use cookies to store information that allows us to recover your account in case you forget your password or to request additional authentication information if you tell us that your account has been hacked.

We also use cookies to address activities that may violate our policies or otherwise undermine our ability to provide Sunshineoxygen products.

Advertising, recommendations, statistics and measurement

We use cookies to display advertisements for companies and other organizations, and to recommend them to people who may be interested in the products, services or causes that these companies promote.

Cookies help us display and measure ads on different browsers and devices used by the same person.

Cookies also allow us to provide statistics on the people who use Sunshineoxygen products and those who interact with the ads, websites and applications of our advertisers and the companies that use WeRpatients products.

We also use cookies to help you exclude the display of weRpatients ads based on your activity on third-party websites. An example would be our cookie "oo", which lasts for five years, which is used to store essential user session preferences (e.g., language, accessibility settings, and authentication tokens). This cookie is considered *strictly necessary*, meaning it enables core functionalities of the App and ensures a secure and consistent user experience. It does **not** store personal data that directly identifies you and is

never shared with third parties for marketing purposes. You may disable cookies through your device settings, but certain features of the App may not function correctly without them. Learn more about the data we receive, how we decide which ads to show you on and off Sunshineoxygen products, and the controls you have.

Website functions and services

We use cookies to enable functions that help us provide Sunshineoxygen products.

We also use cookies in order to provide you with content relevant to your regional settings.

Performance

We use cookies to give you the best possible experience.

Analysis and studies

We use cookies to better understand the use made of Sunshineoxygen products, in order to improve them.

Third Party Websites and Applications

Our business partners may also choose to share information with weRpatients from cookies placed on their own website domains, regardless of whether you have a weRpatients account or are logged in. Sunshineoxygen cannot access these cookies when you are on a website other than the site where they are located (including our domains), unlike what happens with cookies that are placed on SUNSHINEOXYGEN S.L.'s own domains. However, they are used for the same purposes as cookies from Sunshineoxygen's own domains, which consist of personalizing content (including advertising), measuring the performance of ads, analyzing and offering a safer experience, as detailed in this Cookie Policy.

Types of Cookies We Use

Type	Purpose	Examples of Use
Strictly Necessary Cookies	Enable core functionalities	Sign-in, security, session maintenance
Performance & Analytics Cookies	Understand usage and improve the App	Feature usage metrics, error analysis
Functional Cookies	Save preferences	Language, notification settings
Personalization Cookies	Tailor content to well-being interests and alerts	Suggested communities, environmental tips, alerts and suggestions
Marketing Cookies (<i>optional & only if consented</i>)	Enable promotional communications	Engagement measurement if marketing is activated

We do **not** use cookies to collect **clinical, medical, or highly sensitive personal data**.

Legal Basis

We rely on:

- **Legitimate interest** for essential cookies necessary to operate the App.
- **Consent** for:
 - Analytics
 - Personalization
 - Marketing cookies

You may withdraw consent at any time.

Third-Party Services

Some cookies may be set by trusted **third-party providers** that support:

- Hosting & infrastructure
- App usage analytics
- Crash reporting
- Anti-fraud and security

These providers act under data protection contracts, and **no data is sold** to third parties.

Control of Cookies

You can manage or withdraw your consent at any time through:

- **In-App cookie settings**
- Your **device's privacy and tracking preferences**
- Your browser settings (for web features, if any)

If you disable certain cookies:

- Some functionalities may be limited

- The App experience may be less personalized or optimized

Data Retention

Cookies are stored only for the period necessary for each purpose:

- Session cookies: deleted when you close the App
- Persistent cookies: retained up to the defined lifespan and then automatically removed or refreshed

Updates to This Policy

We may update this Cookies Policy to reflect:

- App improvements
- Legal or regulatory changes

We will notify you of changes when legally required and update the **effective date** at the top of this document.

Contact

If you have questions about this Cookies Policy or wish to exercise your privacy rights:

Email: hi@sunshineoxygen.com

Where do we use cookies?

We can store cookies on your computer or device, and receive information stored in them when you use or visit:

Sunshineoxygen's products

Products provided by other members of the Sunshineoxygen group of companies; or the websites and applications of other companies that use Sunshineoxygen products .

Sunshineoxygen uses cookies and receives information when you visit these sites and applications, including data about your devices and information about your activity, regardless of whether or not you take any additional action. This process takes place as described, whether you have a weRpatients account and log in, or if you do not have such an account.

Do other companies use cookies in relation to Sunshineoxygen products?

Yes, other companies use cookies in Sunshineoxygen products to provide us with advertising, measurement, marketing and analysis services, as well as to facilitate certain functions and improve the services we offer you.

There are also third-party companies that use cookies on their own websites and applications in connection with Sunshineoxygen products. To find out how other companies use cookies, check their corresponding policies.

How can you control your information?

We use cookies to personalize and improve content and services, provide a more secure experience, and show you useful and relevant ads on and off weRpatients. You can control how we use the data to show you ads, among other purposes, using the tools described below.

Manage your cookies

You can manage weRpatients's main advertising cookie and cookies from other companies on weRpatients products in this browser.

If you have a weRpatients account:

You can use your ad preferences to find out why you see a particular ad and to control how we use the information we collect to show you ads.

To serve you better ads, we use data provided to us by advertisers and other partners about your activity outside of Sunshineoxygen companies' products, including websites and applications. You can indicate whether or not you want us to use this data to show you advertising in the ad settings.

WeRpatients Audience Network allows advertisers to show you ads on apps and websites outside of Sunshineoxygen companies' products. One of the ways the Audience Network displays relevant ads is by using your ad preferences to determine which ads may interest you. You can control this option in the ad settings.

All:

You can indicate that you do not want to see interest-based internet ads from weRpatients, Sunshineoxygen or other companies involved through the Digital Advertising Alliance in the US, the Digital Advertising Alliance of Canada in Canada, or the European Interactive Digital Advertising Alliance in Europe, or by configuring your mobile device, provided the relevant option is available, on Android, iOS 13 or an earlier version of iOS. Keep in mind that ad blockers and tools that limit the use of our cookies can affect these controls.

More information about internet advertising:

The advertising companies we work with often use cookies and similar technologies as part of their services. For more information on how advertisers use cookies and the options they offer, see the following web addresses:

- Digital Advertising Alliance (<https://optout.aboutads.info/?c=2&lang=EN>)
- Digital Advertising Alliance of Canada (<https://youradchoices.ca/>)
- European Interactive Digital Advertising Alliance (<http://www.youronlinechoices.eu/>)

Browser cookie controls:

In addition, your browser or your device may offer settings that allow you to indicate whether you want browser cookies to be used and to eliminate them. These controls vary depending on the browser, and manufacturers can change both the settings they make available to you and how they work at any time. As of October 26th, 2025, you can find more information about the controls offered by the most popular browsers in the links available below. Certain WERPATIENTS and SUNSHINEOXYGEN S.L. products may not work properly if you disable the use of browser cookies. Keep in mind that these controls are different from those offered by:

- weRpatients (<https://www.werpatients.com/>)
- Sunshineoxygen (<https://www.sunshineoxygen.com/>)
- Healthspacemarket (<https://www.healthspacemarket.com/es/>)
- Google Chrome (<https://support.google.com/chrome/answer/95647>)
- Internet explorer
(<https://support.microsoft.com/en-us/windows/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>)
- Firefox
(<https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop>)
- Safari (<https://support.apple.com/en-ie/guide/safari/sfri11471/mac>)
- Safari Mobile (<https://support.apple.com/en-us/HT201265>)
- Opera (<https://blogs.opera.com/news/2015/08/how-to-manage-cookies-in-opera/>)

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